



## **TeleTech Now Hiring for New Customer Experience Center in Paducah, KY**

June 9, 2014

### **First of Two Proposed Centers Immediately Accepting Applications for an Initial 318 Healthcare-Related Sales and Service Jobs**

DENVER, June 9, 2014 /PRNewswire/ -- TeleTech Holdings, Inc. (NASDAQ: TTEC), a leading global provider of analytics-driven, technology-enabled customer engagement solutions, today announced that it is hiring ahead of next month's opening of a state of the art customer experience center in Paducah, Kentucky. The center, one of two local sites announced last year in a ground-breaking ceremony with Governor Steve Beshear and city officials, will create more than 300 jobs supporting the healthcare industry.

TeleTech's new site, housed in a 30,000 square-foot building in the Paducah Commerce Park, will provide an array of customer experience and multi-channel communications services on behalf of a major health insurance company.

"TeleTech is committed to supporting employment growth in the US, and is delighted to work with the state of Kentucky to bring more jobs to local citizens," said Kenneth Tuchman, chairman and chief executive officer of TeleTech. "As we expand our services to clients, the healthcare vertical is one in which we will continue to grow, build our expertise and support through local communities."

"Today is a day of celebration," said Paducah Mayor Gayle Kaler. "All of our hard work with TeleTech over the past year and a half has brought us to our ultimate goal of bringing jobs to this community."

"We have worked diligently with TeleTech for the past 18 months to develop this customer contact center in Paducah," said Paducah Economic Development President/CEO Chad Chancellor. "Today, all of our dedicated time and effort has paid off as they begin to on board employees to stable, rewarding jobs. We look forward to continuing work with TeleTech to reconstruct the downtown commerce center into a second location in Paducah which will create even more jobs in the coming months."

"Project announcements are always very exciting, but what's most exciting to me is when people get hired and go to work," said McCracken County Judge-Executive Van Newberry. "I thank TeleTech for their commitment to our community."

TeleTech is accepting applications for a range of roles and experience, with specific needs for:

- Customer Service Representatives
- Team leads
- Trainers
- Recruiters
- Technical Assistance and IT specialists
- Operations managers
- Facilities staff

Please visit [www.teletechjobs.com](http://www.teletechjobs.com) to view open job descriptions and to apply.

#### **ABOUT TELETECH**

TeleTech, founded in 1982, is a leading global provider of analytics-driven, technology-enabled services that puts customer engagement at the core of business success. The Company offers an integrated platform that combines analytics, strategy, process, systems integration, technology and operations to simplify the delivery of the customer experience for Global 1000 clients and their customers. This holistic multichannel approach improves customer satisfaction, increases customer loyalty and drives long-term profitability and growth. From strategic consulting to operational execution, TeleTech's more than 41,000 employees speaking over 50 languages, deliver results for clients in the automotive, communications and media, financial services, government, healthcare, technology, transportation and retail industries. Through the TeleTech Community Foundation, the company leverages its innovative leadership to ensure that students in underserved communities around the globe have access to the tools and support they need to maximize their educational outcomes. For additional information, please visit [www.teletech.com](http://www.teletech.com).

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