

## TeleTech Announces Release Date for Second Quarter 2014 Financial Results and Filing of its **Quarterly Report on Form 10-Q**

July 16, 2014

DENVER, July 16, 2014 /PRNewswire/ -- TeleTech Holdings, Inc. (NASDAQ: TTEC), a leading global provider of analytics-driven, technology-enabled customer engagement solutions, today announced details pertaining to the release of its second quarter 2014 financial results and related conference call and webcast.

TeleTech will release second quarter 2014 financial results after the market closes on Monday, August 11, 2014, when a summary press release will be issued and its Quarterly Report on Form 10-Q will be filed with the Securities and Exchange Commission. A conference call and webcast with management will be held on Tuesday, August 12, 2014 at 8:30 a.m. Eastern Time.

You are invited to join a live webcast of the conference call by visiting the "Investors" section of the TeleTech website at www.teletech.com. If you are unable to participate during the live webcast, a replay will be available on the TeleTech website.

## **ABOUT TELETECH**

TeleTech, founded in 1982, is a leading global provider of analytics-driven, technology-enabled services that puts customer engagement at the core of business success. The Company offers an integrated platform that combines analytics, strategy, process, systems integration, technology and operations to simplify the delivery of the customer experience for Global 1000 clients and their customers. This holistic multichannel approach improves customer satisfaction, increases customer loyalty and drives long-term profitability and growth. From strategic consulting to operational execution, TeleTech's 41,000 employees speaking over 50 languages deliver results for clients in the automotive, communications and media, financial services, government, healthcare, technology, transportation and retail industries. Through the TeleTech Community Foundation, the Company leverages its innovative leadership to ensure that students in underserved communities around the globe have access to the tools and support they need to maximize their educational outcomes. For additional information, please visit teletech.com.



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