



TeleTech Hosts Grand Opening of Rockledge, Florida Customer Experience Center

September 22, 2015

Hundreds of Local Positions to Support Healthcare Industry; Job Fairs to Be Held Sept. 23 and 24

DENVER, Sept. 22, 2015 /PRNewswire/ -- [TeleTech](#) Holdings, Inc. (NASDAQ: TTEC), a leading global provider of analytics-driven, technology-enabled customer engagement solutions, today will host a Grand Opening of its new customer experience center in Rockledge, Florida. The ribbon-cutting event marks the second customer experience center to be opened in Brevard County and continues to affirm TeleTech's commitment to providing employment opportunities throughout Florida and the U.S.

The new center supports nationally-recognized health insurance clients and will create up to 500 jobs within the Rockledge community. TeleTech is actively hiring team leaders, trainers, quality assurance agents and licensed insurance agents. There are also opportunities for prospective employees to take part in TeleTech's Healthcare Insurance development program to become licensed agents. Job fairs will be held on Sept. 23 and 24 from 10 a.m. to 4 p.m. at the Rockledge site located at 4050 Riomar Drive, Suite 100 for interested candidates to learn more about opportunities for employment.

"With an existing site in Melbourne and our new site in Rockledge, we are thrilled to be expanding TeleTech's footprint in Florida to support the growing healthcare industry," said Todd Baxter, president of TeleTech Healthcare Solutions, Inc. "Brevard County has consistently shown us that it provides an excellent recruiting market for the kind of high quality candidates we want on our teams. The State of Florida also provides a very streamlined process for them to become licensed insurance agents."

"TeleTech is a global leader in customer experience throughout a variety of industries. We are excited they chose to expand their presence in Brevard County because of the site selection opportunities and talent pool," said Linda Weatherman, president and chief executive officer of the Florida's Space Coast Economic Development Commission.

TeleTech has been a global pioneer in the customer experience industry for more than thirty years. Its technology-enabled services platform delivers a seamless customer experience across all channels and phases of the customer lifecycle to build customer loyalty and increase lifetime value. For more information about TeleTech or to apply to work at the new Rockledge center, please call 321-387-5482 or visit [telettechjobs.com](#).

ABOUT TELETECH

TeleTech is a leading global provider of customer experience, engagement and growth solutions. Founded in 1982, the Company helps its clients acquire, retain and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. Servicing over 80 countries, TeleTech's 41,000 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience, visit [TeleTech.com](#).

Investor Contact Media Contact

Paul Miller	Elizabeth Grice
303.397.8641	303.397.8507

Logo - <http://photos.prnewswire.com/prnh/20140717/127860>

To view the original version on PR Newswire, visit: <http://www.prnewswire.com/news-releases/telettech-hosts-grand-opening-of-rockledge-florida-customer-experience-center-300146428.html>

SOURCE TeleTech Holdings, Inc.