



## TeleTech Appoints Michael Wellman as Chief People Officer

June 20, 2016

### New Role Will Focus on Creating Unified People Strategy Across Company on Global Basis

DENVER, June 20, 2016 /PRNewswire/ -- [TeleTech Holdings, Inc.](#) (NASDAQ: TTEC), a leading provider of customer experience, engagement and growth solutions, announced the appointment of Michael Wellman as the Company's chief people officer (CPO). Wellman will lead a worldwide Human Capital organization with a focus on executing an innovative, forward-thinking people strategy to attract top talent and develop, reward and retain TeleTech's more than 43,000 employees.



Wellman has over 20 years of experience in creating company cultures that are less about traditional human resources and more about engaging the hearts and minds of employees as a catalyst to building a strong people-centric culture that drives the business forward.

"We're thrilled to announce Michael's appointment as TeleTech's chief people officer," said Regina Paolillo, EVP, chief administrative and financial officer at TeleTech. "In this vital role as CPO, Michael will help accelerate a unified people strategy across our company to continue building an organization that will take us into the future and leverage Human Capital as a business differentiator for TeleTech."

Prior to joining TeleTech, Wellman held executive leadership roles in Human Resources in the healthcare, customer experience and hospitality industries, where he led large-scale people strategy development, lifecycle talent management, succession planning, organizational development and human capital transformations. His previous executive experience includes leadership roles at Wellcare Health Plans, Convergys, Sitel, Planet Hollywood International and Hyatt Hotels Corporation.

"I'm honored and excited to step into my new role as chief people officer," said Wellman. "Today, our focus in Human Capital is on creating an environment and a culture based on our [corporate values](#), where employees can grow, act as a team, and ultimately make TeleTech an even better place to work. After all, through TeleTech's journey over the years, our people have been the foundation and driving force of our success in bringing humanity to business."

#### ABOUT TELETECH

TeleTech is a leading global provider of customer experience, engagement and growth solutions. Founded in 1982, the Company helps its clients acquire, retain and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. Servicing over 80 countries, TeleTech's 43,000 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience, visit [TeleTech.com](#).

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