



Las Vegas Customer Experience Center Marks 10th New US Center Opened by TeleTech in Last Five Years

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Hundreds of Local Customer Experience Positions Now Available

DENVER, June 16, 2017 /PRNewswire/ -- [TeleTech Holdings, Inc.](http://www.telettech.com) (NASDAQ: TTEC), a leading global provider of customer experience, engagement and growth solutions delivered through a proprietary end-to-end customer engagement as a service offering, recently hosted a Grand Opening of its new customer experience center in Las Vegas, Nevada. The ribbon-cutting event, held on June 8, marked the tenth new customer experience center opened in the US in the past five years by the company.



<http://www.telettech.com/company/global-locations>

TeleTech chose Las Vegas for its new customer experience center because of the city's ready marketplace and abundance of talent. The company contributed to the revitalization of one of the city's oldest shopping centers and adapted available space that has been unused the past several years. The center, which supports a leading satellite programming provider, will create up to 700 jobs over time within the Las Vegas community.

"Our Las Vegas associates are combining the latest in technology with human empathy to connect with and engage customers across channels and interactions each day," said Martin DeGhetto, Chief Operating Officer, TeleTech. "TeleTech is looking forward to being a part of the Las Vegas community in partnership with these dedicated individuals, not only to support growth and investment in the local economy, but also to contribute to community education and other programs in Clark County."

More than 100 community leaders and TeleTech associates took part in the event, which included remarks from Clark County Commissioner Chris Giunchigliani, local economic development leadership and TeleTech executives, site tours and a ceremonial ribbon-cutting.

"Our team at LVGEA has spent the past two years working with TeleTech, and we are thrilled to welcome them to Southern Nevada," said LVGEA President and CEO Jonas Peterson. "They will bring hundreds of jobs and a new energy to Maryland Parkway and the Boulevard Mall."

To learn more about joining the growing TeleTech team in Las Vegas, please visit www.teletechjobs.com.

ABOUT TELETECH

TeleTech (NASDAQ: TTEC) is a leading global provider of customer experience, engagement and growth solutions delivered through a proprietary end-to-end customer engagement as a service offering. Founded in 1982, the Company helps its clients acquire, retain and grow profitable customer relationships. Using customer-centric strategy, technology, processes and operations, TeleTech partners with business leadership across marketing, sales and customer care to design and deliver a simple, more human customer experience across every interaction channel. TeleTech's 48,000 employees live by a set of customer-focused values that guide relationships with clients, their customers, and each other. To learn more about how TeleTech is bringing humanity to the customer experience, visit [TeleTech.com](http://www.TeleTech.com).

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