## UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

#### **SCHEDULE 14A**

Proxy Statement Pursuant to Section 14(a) of the Securities Exchange Act of 1934 (Amendment No.

Filed by the Registrant x

Filed by a Party other than the Registrant o

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- Preliminary Proxy Statement
- Confidential, for Use of the Commission Only (as permitted by Rule 14a-6(e)(2))
- o Definitive Proxy Statement
- x Definitive Additional Materials
- o Soliciting Material under §240.14a-12

#### TeleTech Holdings, Inc.

(Name of Registrant as Specified In Its Charter)

(Name of Person(s) Filing Proxy Statement, if other than the Registrant)

Payment of Filing Fee (Check the appropriate box):

- x No fee required.
  - Fee computed on table below per Exchange Act Rules 14a-6(i)(1) and 0-11.
    - (1) Title of each class of securities to which transaction applies:
    - (2) Aggregate number of securities to which transaction applies:
    - (3) Per unit price or other underlying value of transaction computed pursuant to Exchange Act Rule 0-11 (set forth the amount on which the filing fee is calculated and state how it was determined):
    - (4) Proposed maximum aggregate value of transaction:
    - (5) Total fee paid:
- Fee paid previously with preliminary materials.
- o Check box if any part of the fee is offset as provided by Exchange Act Rule 0-11(a)(2) and identify the filing for which the offsetting fee was paid previously. Identify the previous filing by registration statement number, or the Form or Schedule and the date of its filing.
  - (1) Amount Previously Paid:
  - (2) Form, Schedule or Registration Statement No.:
  - (3) Filing Party:
  - (4) Date Filed:

### \*\*\* Exercise Your Right to Vote \*\*\*

Important Notice Regarding the Availability of Proxy Materials for the Stockholder Meeting to Be Held on May 24, 2017.

TELETECH HOLDINGS, INC.

# TeleTech.

ENGLEWOOD, CO 80112

#### Meeting Information

Meeting Type: Annual Meeting
For holders of record as of: March 31, 2017
Date: May 24, 2017
Time: 1:00 PM MDT

**Location:** TeleTech Holdings, Inc. Global Headquarters 9197 South Peoria Street

9197 South Peoria Street Englewood, CO 80112

You are receiving this communication because you hold shares in the company named above.

This is not a ballot. You cannot use this notice to vote these shares. This communication presents only an overview of the more complete proxy materials that are available to you on the Internet. You may view the proxy materials online at <a href="https://www.broxyvote.com">www.broxyvote.com</a> or easily request a paper copy (see reverse side).

We encourage you to access and review all of the important information contained in the proxy materials before voting.

See the reverse side of this notice to obtain proxy materials and voting instructions.

## — Before You Vote —

#### How to Access the Proxy Materials

#### Proxy Materials Available to VIEW or RECEIVE:

Notice & Proxy Statement 10-K Wrap

#### How to View Online:

#### How to Request and Receive a PAPER or E-MAIL Copy:

If you want to receive a paper or e-mail copy of these documents, you must request one. There is NO charge for requesting a copy. Please choose one of the following methods to make your request:

1) BY INTERNET: www.proxyvote.com 2) BY TELEPHONE: 1-800-579-1639

3) BY E-MAIL\*: sendmaterial@proxyvote.com

Requests, instructions and other inquiries sent to this e-mail address will NOT be forwarded to your investment advisor. Please make the request as instructed above on or before May 10, 2017 to facilitate timely delivery.

#### — How To Vote —

#### Please Choose One of the Following Voting Methods

**Vote In Person:** Many stockholder meetings have attendance requirements including, but not limited to, the possession of an attendance ticket issued by the entity holding the meeting. Please check the meeting materials for any special requirements for meeting attendance. At the meeting, you will need to request a ballot to vote these shares.

Vote By Mail: You can vote by mail by requesting a paper copy of the materials, which will include a proxy card.

#### Voting Items

## The Board of Directors recommends you vote FOR the following:

1. Election of Directors

#### Nominees

- 1a. Kenneth D. Tuchman
- 1b. Steven J. Anenen
- 1c. Tracy L. Bahl
- 1d. Gregory A. Conley
- 1e. Robert N. Frerichs
- 1f. Marc L. Holtzman
- 1g. Ekta Singh-Bushell

## The Board of Directors recommends you vote FOR proposals 2 and 3. $\,$

- The ratification of the appointment of PricewaterhouseCoopers LLP as TeleTech's independent registered public accounting firm for 2017;
- The approval, on an advisory basis, of the compensation for our named executive officers; and

## The Board of Directors recommends you vote for 3 YEARS on the following proposal. $\label{eq:control} % \begin{center} \begi$

 The approval of an advisory vote on frequency of say-on-pay votes every three years.

**NOTE:** Such other business as may properly come before the meeting or any adjournment thereof.