POTENTIAL PERSONS WHO ARE TO RESPOND TO THE COLLECTION OF INFORMATION CONTAINED IN THIS FORM ARE NOT REQUIRED TO RESPOND UNLESS THE FORM DISPLAYS A CURRENTLY VALID OMB CONTROL NUMBER. SEC 1473 (09-02)

FORM 3

## UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## INITIAL STATEMENT OF BENEFICIAL OWNERSHIP OF SECURITIES

## OMB APPROVAL

OMB Number: 3235-0104

(Pri	int or Type Responses	)		Filed p Secti	on 17	ant to Section 16( (a) of the Public tion 30(h) of the	Utility Holdi	ing C	ies Exchange Act o Company Act of 19 pany Act of 1940	f 1934 35 or	l,	Expires: Estimate per resp	ed aver	ry 31, 2005 age burden . 0.5	hours		
1.	Name and Address of Reporting Person*				2.	Date of Event I	Requiring	4.	Issuer Name <b>and</b> Ticker or Trading Symbol								
	Young	Shirley				(Month/Day/Year) 12-05-02			TeleTech Holdings, Inc. (TTEC)								
	(Last) (First) (Middle)		ddle)	3.	I.R.S. Identific Number of Rep Person, if an er (voluntary)	eporting	5.	applicable)			Person(s) to Issuer (Check all		Origi	nendmer nal nth/Day/		of	
	9197 S. Peoria Street							X Director Officer (give title below		10% Own Other ow) (specif							
	Englavood	(Street)	80112						(give title bei		(зресі:	(specify below)		7. Indiv		or Joint/Group	roup
_	Englewood							_							ck Appli		
	(City)	(State)	(Zip)											Repo	Form orting Per Forr One Rep	rson n filed b	y More
						Table I — Non-l	Derivative S	ecur	ities Beneficially O	wned							
1.				of Securities lly Owned			3.	3. Ownership Form: Direct (D) or Indirect (I) (Instr. 5)			Nature of Indirect     Beneficial Ownership     (Instr. 5)						
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FO	RM 3 (Continued)		Table II —	- Derivati	ve Se	curities Beneficia	ılly Owned (	e.g.,	puts, calls, warran	ts, opt	tions, convertible sec	curities)					
1.	Title of Derivative 2. Date Exercisable and Expiration (Month/Day/Year) (Instr. 4)		d Expiratio			nount of Securities Derivative Security		4.	Conversion or Exercise Price of Derivative Security	5.	Deriv	ership Form rative Securi t (D) or Indi	ty:	Ind Bei Ow	Nature of Indirect Beneficial Ownership (Instr. 5)		
		Date Exer	e rcisable	Expirat Date	tion		Title		Amount or Number of Shares	-							
	Stock Options	12/0	5/02	12/5/12	2	(	Common Sto	ck	10,000		\$8.62		D				
_																	

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.								
Explanation of Responses:								
	*	12/13/02						
	*	12/13/02						
**Signature of Rep	porting Person	Date						
*By:	/s/ Christy O' Connor							
	Christy O' Connor, Power of Attorney							
	Christy O Colmol, rowel of Attorney							
*If the form is filed by more than one reporting person, <i>see</i> Instruction 5(b)(v)								
**Intentional misst	**Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).							

 $Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, \textit{see}\ Instruction\ 6 for procedure.$ 

http://www.sec.gov/divisions/corpfin/forms/form3.htm Last update: 09/03/2002