SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

SCHEDULE 13G

UNDER THE SECURITIES EXCHANGE ACT OF 1934 (AMENDMENT NO.) *

| Teletech Holdings, | Inc. |
|---------------------|------|
| (Name of Issue: | c) |

Common Stock

(Title of Class of Securities)

87993910

(CUSIP Number)

Check the following box if a fee is being paid with this |_| statement. (A fee is not required only if the filing person: (1) has a previous statement on file reporting beneficial ownership of more than five percent of the class of securities described in Item 1; and (2) has filed no amendment subsequent thereto reporting beneficial ownership of five percent or less of such class.) (See Rule 13d-7.)

*The remainder of this cover page shall be filled out for a reporting person's initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter the disclosures provided in a prior cover page.

The information required in the remainder of this cover page shall not be deemed to be "filed" for the purpose of Section 18 of the Securities Exchange Act of 1934 ("Act") or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act (however, see the Notes).

(Continued on following page(s))

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SEC 1745 (10-85)

| | | N CATION NO. OF ABOVE PERSON |
|------------------|---|---|
| | | Services Company ("MFS") o.: 04-2747644 |
| CHECK THE APPROI | PRIATE B | OX IF A MEMBER OF A GROUP* |
| (a) / / | (| b) / / |
| SEC USE ONLY | | |
| CITIZENSHIP OR I | PLACE OF | ORGANIZATION |
| Delaware | | |
| NUMBER OF | 5 | SOLE VOTING POWER |
| SHARES | | 3,404,143 shares of common stock |
| BENEFICIALLY | | |
| OWNED BY | 6 | SHARED VOTING POWER |
| EACH | | |
| REPORTING | 7 | SOLE DISPOSITIVE POWER |
| PERSON | | 3,404,143 shares of common stock |
| WITH | | |
| SHARED DISPOSIT | IVE POWE | R |
| AGGREGATE AMOUN | BENEFI | CIALLY OWNED BY EACH REPORTING PERSON |
| 3,404,143 shares | s of com | mon stock |
| CHECK BOX IF THE | E AGGREG | ATE AMOUNT IN ROW (9) EXCLUDES CERTAIN SHARES* |
| PERCENT OF CLASS | REPRES | ENTED BY AMOUNT IN ROW 9 |
| 5.1% | | |
| TYPE OF REPORTIN | | |
| | Massachusetts F: I.R.S. Identific CHECK THE APPROD (a) / / SEC USE ONLY CITIZENSHIP OR IN Delaware NUMBER OF SHARES BENEFICIALLY OWNED BY EACH REPORTING PERSON WITH SHARED DISPOSIT: AGGREGATE AMOUNT: 3,404,143 shares CHECK BOX IF THE PERCENT OF CLASS 5.1% | Massachusetts Financial I.R.S. Identification N CHECK THE APPROPRIATE B (a) / / (SEC USE ONLY CITIZENSHIP OR PLACE OF Delaware NUMBER OF 5 SHARES BENEFICIALLY OWNED BY 6 EACH REPORTING 7 PERSON WITH SHARED DISPOSITIVE POWE AGGREGATE AMOUNT BENEFI 3,404,143 shares of com CHECK BOX IF THE AGGREG PERCENT OF CLASS REPRES 5.1% |

CUSIP NO. 87993910 13G PAGE 2 OF 4 PAGES

*SEE INSTRUCTION BEFORE FILLING OUT!

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ITEM 1: (a) NAME OF ISSUER:

Teletech Holdings, Inc.

(b) ADDRESS OF ISSUER'S PRINCIPAL EXECUTIVE OFFICES:

9197 S. Peoria St. Denver, CO 80203

ITEM 2: (a) NAME OF PERSON FILING:

Massachusetts Financial Services Company ("MFS")

(b) ADDRESS OF PRINCIPAL BUSINESS OFFICE OR, IF NONE, RESIDENCE:

500 Boylston Street Boston, MA 02116

(c) CITIZENSHIP:

See Item 4 on page 2

(d) TITLE OF CLASS OF SECURITIES:

Common Stock

(e) CUSIP NUMBER:

87993910

ITEM 3: See Item 12 on page 2

ITEM 4: (a) AMOUNT BENEFICIALLY OWNED:

See Item 9 on page 2

(b) PERCENT OF CLASS:

See Item 11 on page 2

(c) NUMBER OF SHARES AS TO WHICH SUCH PERSON HAS VOTING AND DISPOSITIVE POWERS:

See Items 5 and 7 on page 2

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ITEM 5: OWNERSHIP OF FIVE PERCENT OR LESS OF A CLASS:

Inapplicable

ITEM 6: OWNERSHIP OF MORE THAN FIVE PERCENT ON BEHALF OF ANOTHER

PERSON:

Inapplicable

IDENTIFICATION AND CLASSIFICATION OF THE SUBSIDIARY WHICH ITEM 7:

ACOUIRED THE SECURITY BEING REPORTED ON BY THE PARENT HOLDING

COMPANY:

Inapplicable

ITEM 8: IDENTIFICATION AND CLASSIFICATION OF MEMBERS OF THE GROUP:

Inapplicable

ITEM 9: NOTICE OF DISSOLUTION OF GROUP:

Inapplicable

ITEM 10: CERTIFICATION:

By signing below I certify that to the best of my knowledge and belief, the securities referred to above were acquired in the ordinary course of business and were not acquired for the purpose of and do not have the effect of changing or influencing the control of the issuer of such securities and were not acquired in connection with or as a participant in any transaction having such purposes or effect.

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

Date: February 12, 2001

Massachusetts Financial Services Company

By: STEPHEN E. CAVAN Stephen E. Cavan Senior Vice President, Secretary and General Counsel